

Over the past several months, we have seen a drastic increase in the requests from outside pharmacies, such as Chewy and 1-800-PetMeds. We spend a significant amount of time reviewing medical records, faxing approvals, and communicating with outside pharmacy representatives. At Hamilton Mill Animal Hospital, our number one priority is patient care. By communicating with outside pharmacies, it has decreased the time and focus our staff members have on caring for your pet(s), and our patients. **Our practice will no longer be authorizing third party prescriptions via phone or fax. A handwritten script will be provided if you elect to purchase from an outside pharmacy.**

We encourage you to buy your medications, food, and any other supplements from our clinic directly, or visit our online store we have created for you to access your pet products. We believe that you will be pleasantly surprised to find that our prices are competitive with other online pharmacies and in many cases less expensive. Additionally, our online pharmacy integrates with your pet's medical records in our system, which will avoid potentially dangerous errors and keep your pet's medical records up to date immediately. As always, we thank you for your business and for the trust you have placed in us to provide your veterinary health care needs. Please give us a call at 770-932-1616 with any questions.

Thank you

The Team at Hamilton Mill Animal Hospital