

If you are like me, you have likely received countless updates from many companies outlining how they are dealing with the current COVID-19 (Coronavirus) pandemic. During these stressful and uncertain times, I would like to share with you what we are doing here at Hamilton Mill Animal Hospital to ensure the health and safety of you, our valued clients, as well as our team members who are here to serve you.

Hamilton Mill Animal Hospital always strives to provide you with the best medicine and the best customer service, and in doing so, we have always placed an emphasis on the cleanliness and sanitation of our facility. While our cleaning and sanitation procedures already follow strict guidelines, we have added protocols to increase the frequencies that we clean, sanitize and sterilize the facility. Our heightened sanitation efforts are especially focusing on the high traffic public areas that you may encounter as a customer such as our reception area, entry doors, door handles, exam rooms and our public restroom. We continue to use our hospital-grade disinfectant that is labeled to kill the coronavirus as well as most other pathogens. We have also increased the number of available hand sanitizers available for your use if needed.

We are closely monitoring and listening to the recommendations from the U.S. Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and the Georgia Department of Public Health in our ongoing efforts to keep our customers and our team members safe and healthy. Every team member has been given facts concerning COVID-19, including the effective ways to prevent disease transmission such as avoiding others who are sick, washing hands routinely and often, and staying home if there is any perceived symptom of any illness or if they are not feeling well at all.

During these uncertain times, I want you to know that we are committed to keeping Hamilton Mill Animal Hospital operating at a normal capacity so that we can continue to provide you with the high-quality health care for your pets that you want and expect from us. I want to personally thank you for allowing our family to provide animal health care to your family. And as a family, we will navigate through these difficult times together. If you have any concerns or questions, please feel free to reach out to me directly.

Sincerely,

Jay Fulmer, DVM
Owner- Hamilton Mill Animal Hospital